

# **Emco Product Warranty**

#### The Best Warranty in the Industry

Total coverage, total protection, total peace of mind

## The FAQs about Roofing Warranties

BP roofing shingle warranties are widely recognized as the fairest and most comprehensive available anywhere. However, fully understanding what a warranty covers helps homeowners make the right decision. Here are some frequently asked questions:

#### Does a lifetime warranty fully protect my home and investment forever?

No warranty can fully protect you forever. Roofing warranties are designed on a pro-rated basis, which means with each passing year the shingle manufacturer reduces the amount covered for a roofing materials failure. The true measure of a warranty is in how much the manufacturer guarantees to pay in "up-front" protection and then how the pro-rated coverage is applied until the end of the total warranty period.

#### What is "up-front" protection?

Depending on the BP shingle, up-front protection of 3 to 10 years is available. During the up-front period for our organic shingles, **100% of replacement costs are covered**. That includes:

- Shingles and underlayment
- Labour costs
- Tear-off
- Disposal fees
- Vents, flashings and metal works

For BP fiberglass shingles, up-front protection covers the cost of shingles and underlayment, plus the labour required for installation.

#### Doesn't every manufacturer cover materials and labour?

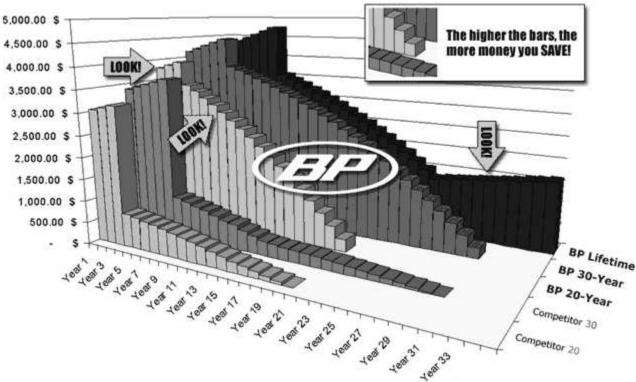
No. Most cover the cost of the new shingles and some cover the cost to install them. But sometimes the labour coverage is for a limited time and only applies to certain materials. A BP warranty covers 100% of the materials during the up-front protection period.

BP's is a true comprehensive warranty that also covers the cost of tearing off the old roofing materials as well as disposing them properly.

## What happens after the "up-front" period?

Then repair or replacement costs are pro-rated. This chart compares BP's pro-rated costs to those of other shingle manufacturers. You can clearly see that **BP's warranty coverage is far more generous**, which is one of the reasons why our warranties are considered the best in the business.





# Shingle Warranty Coverage Comparison

BP 5-Star Warranty vs. the competition

(Includes inflation rate of 2%. Values in Canadian dollars, based on public information dated December 2002)

#### So, what does the warranty length actually mean?

The 20-year, 30-year or lifetime warranty is based on the shingle's weight and thickness. Generally, the thicker and heavier the shingle, the more durable it is and the longer the overall warranty upon which the pro-rated scale is based.

# How do I find out the pro-rated coverage for my BP roof?

Find out more about the warranty details for all BP products by clicking here.

## What's so great about the warranty being transferable?

It is a superb added value when you want to sell your home. While a newly installed roof is attractive to potential buyers, when the warranty is fully transferable, the added security and peace of mind often seals the deal. While some manufacturers charge a fee, **it's free to transfer a BP warranty**.

## What about the Extended Warranty and the BP Certified Roofer Program?

The Extended Warranty will **add five years of 100% coverage** to the up-front portion and the wind protection portion of the warranty on premium shingles. The Extended Warranty can only be offered by BP Certified Roofers.